

## **12. CSP TECHNICAL ASSISTANCE**

Opportunity 180 offered “Community of Practice CSP Technical Assistance” through SchoolOps.

We will attend the summer session

- Two full day of onsite learning - one in winter and one in summer of SY23-24
- Six 2-hour remote sessions - January, 2024 - October, 2024
- 12 hours of optional “Office Hours” for operational coaching and problem solving
- Access to the SchoolOps Operational Resource Library

Topics may include:

Creating Standard Operating Procedures and Checklists

- Time, Task, and Team Management
- Best Practices for Managing Vendors
- Systematizing Compliance
- Consultancy and School Visit Protocols
- Planning and Executing Excellent Events Efficiently
- Finance 101: Budgeting, Purchasing, and Reporting
- Recruiting, Enrollment and Registration
- Scheduling, Coverage, and School Day Logistics
- Structuring a Summer Ops Plan

Opportunity 180 scheduled follow up site visits.

Eagle staff received ongoing support, discussions and communication from Opportunity 180.